FILE A COMPLAINT

Employment Service and Employment Related Law Complaint System

IF YOU HAVE A COMPLAINT ABOUT:

- Employment Services at this office, or
- An Employer
  - Any employment-related law, or
  - An employer the Employment Service program referred you to.

Contact the manager or the following Complaint System Representative:

Complaint System Representative Contact Information:

Attention: First and Last Name: Melinda Spurling

Telephone: (XXX) XXX-XXXX: 940-222-4071 Extension XX: _____

Email Address: melinda.spurling@twc.texas.gov

Mailing Address: 1101 Resource Dr. Suite 100 Plano, TX 75074

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Examples:

- ✓ **Wages**
- ✓ **Working Hours**
- ✓ **Workplace Crimes**
- ✓ **Wrongful Termination**
- ✓ **Contract Compliance**
- ✓ **Employer-Provided Transportation or Housing**
- ✓ **Child Labor**
- ✓ **Pesticides**
- ✓ **Health/Safety**
- ✓ **Discrimination**
- ✓ **Trafficking**
- ✓ **Sexual Harassment/ Coercion/Assault**
- ✓ **Other**

***Any individual, employer, organization, association, or other entity can file a complaint. A complainant may choose an individual to act as their representative.**

This Employment Service office can also help you to find other employment, training, and supportive services to obtain food, shelter, clothing, and other necessities.

PROTECTIONS FOR COMPLAINANTS:

- If you make a complaint or give information related to, or assist in, an investigation of a complaint, your identity will be kept confidential to the fullest extent possible under current law and as necessary to determine the complaint fairly.
- Federal laws prohibit employers from retaliating (taking negative actions) against employees who report employment-related complaints. If you experience retaliation from an employer, notify the complaint representative.

If you have any concerns about this complaint process, please contact your State Monitor Advocate:

State Monitor Advocate Name: Horacio Lopez Montes

Email Address: horacio.lopezmontes@twc.texas.gov Telephone: 737-279-3182

***Language assistance is available free of charge.**

For information on interpretation and translation services, contact:

Name: See Workforce Center staff for available resources Telephone: _____

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