



December 18, 2023

David F. Bristol, Chairman  
Workforce Solutions for North Central Texas

Dear Chair Bristol,

On November 20, 2023, the North Central Texas Council of Governments (NCTCOG) was notified that the Texas Workforce Commission (TWC) had completed their review of the Child Care Services, Choices (employment services for Temporary Assistance for Needy Families), Employment Services, Trade Adjustment Assistance, and Workforce Innovation and Opportunity Act programs administered by Workforce Solutions of North Central Texas. The review covered the period January 1, 2022, through November 30, 2022, and was conducted in March 2023.

Please see the attached letter for our response to TWC which has affirmatively addressed the noted findings. We will ensure you are informed of TWC's response to the corrective actions outlined in this letter.

NCTCOG will continue to demonstrate a commitment to following local, federal, and state guidelines and requirements.

Should you have any questions, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink that reads "Phedra Redifer".

Phedra Redifer, Executive Director  
Workforce Solutions for North Central Texas