

North Central Texas Council of Governments

June 7, 2022

Ms. Juanita Budd Project Director, Equus Workforce Solutions 624 Six Flags Drive, Suite 245 Arlington, TX 76011

Dear Ms. Budd:

The North Central Texas Council of Governments has completed a Training Provider Payments & Accruals Review (Review) covering the period October through December 2021, for Fiscal Year 2022 under contract FY22-TWC-02 with Equus Workforce Solutions for the management of Workforce programs for Workforce Solutions for North Central Texas. The specific fiscal compliance areas reviewed included training payments along with related policies and procedures in accordance with §16.10 Monitoring, Audits, and Evaluations of the contract.

The attached report details the scope and summary of monitoring results of training provider payments and accruals selected during the period October through December 2021. Equus management provided timely responses and supporting documentation as requested for the required corrective items. Of the items reviewed and our subsequent discussions with management, no findings were identified that would rise to the level of a reportable condition, significant deficiency, or material weakness in fiscal internal controls. This Review is closed upon issuance of this report.

We appreciate your cooperation in providing us with the necessary information to complete the review. For questions please contact Fatima Parsons at 817-704-5671.

Sincerely,

Phedra Redifer

Phedra Redifer Executive Director of Workforce Development

cc: Moneisa Downs, Regional Director Equus Workforce Solutions

> Carlton Tidwell, Chairman, Oversight and Accountability North Central Texas Workforce Development Board

Molly Rendon, Director of Administration, Randy Richardson, Assistant Director of Finance Debra Kosarek, Sr. Workforce Program Manager – Compliance and Continuous, Improvement Equal Opportunity Officer/Section 504 Coordinator

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FY2022 Equus Training Provider Payments & Accruals Review Report

for Equus Workforce Solutions Contract FY22-TWC-02

Prepared by the North Central Texas Council of Governments Workforce Solutions for North Central Texas June 7, 2022

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North Central Texas Council of Governments

Workforce Solutions for North Central Texas Training Provider Payments & Accruals Review Report Equus Workforce Solutions - Contract FY22-TWC-02

Background

The North Central Texas Council of Governments (NCTCOG) contracts with Equus Workforce Solutions to operate and manage Workforce Innovation and Opportunity Act, Trade Adjustment Act, and Child Care programs and funding in all 14 counties for the North Central Texas Workforce Development Board as part of oversight responsibility.

All funding received from Texas Workforce Commission (TWC) for the operation and management of these programs is subject to the requirements of TWC's Financial Management for Grants and Contracts for the accounting of these funds. In accordance with §16.10 Monitoring, Audits, and Evaluations of Equus contract FY22-TWC-02 and with Texas Administrative Code Title 40, Part 20, Chapter 802, Subchapter B §802.21 Board Contracting Guidelines, and Subchapter D §802.64 Fiscal Monitoring Activities, and 2 CFR §200.332, NCTCOG completed a Training Provider Payments & Accruals Review to monitor the integrity of the Workforce System.

Risk

NCTCOG conducted the review to address risks to ensure the following:

- requirements imposed by Federal laws and regulations, provisions of contracts or grant agreements, and any supplemental requirements imposed by the pass-through entity were followed,
- resources were efficiently and effectively used for authorized purposes, and protected from waste, fraud, and abuse, and misstatement of financial statements, and
- expenses incurred were allowable, necessary, and reasonable at the time the expense was incurred.

Objective

NCTCOG's monitoring and review process is focused on reviewing and testing strategic components of processes to identify and present findings and issues for correction and improvement. As part of the review process, NCTCOG may perform a variety of procedures including the testing of internal controls and substantive testing of details as appropriate.

The focused objective of the review was to test the sample of training provider payments for occurrence, completeness, accuracy, authorization, classification, and rights and obligations. The selected payments were incurred in the normal course of business conducted on behalf of the NCTCOG, and in accordance with Texas Grant Management Standards Version 1.1, section on Standard Financial Management Conditions, and subsections Financial Management and Internal Control.

NCTCOG did not test the implementation of internal controls in this review process nor was the primary intent of the review to test operating effectiveness. The examination of documents was neither meant to confirm, support, nor deny information obtained in other areas of the assessment results.

Scope

The scope of the review included a sample of 28 training provider payments and accruals transactions selected for the period October through December 2021. Specific compliance areas reviewed included

payments and associated program eligibility along with related policies and procedures as well as federal or state guidance.

Methodology

NCTCOG's review of the training provider payments & accruals included:

- examination of Individual Training Account (ITA) invoice packets in NCTCOG's SharePoint and supporting documentation for payments issued to training providers,
- tracking of payments to Payment Records Report generated from Equus Workforce Solutions WORCS and to the Equus ITA Accrual Report, and
- verification of the accuracy, reasonableness, and allowability of the activity for the sample tested against the contract and other relevant standards using the Equus Payment Files, NCTCOG Training Provider Payments Check Register, invoices, ITA vouchers, Equus WORCS documentation, NCTCOG general ledger, data analytics, and The Workforce Information System of Texas (TWIST) reports.
- review of allowability of the payments against participant eligibility and participation contemporaneous to the time the expense was incurred. This review was conducted using information from TWIST to ensure compliance with Federal, State, and NCTCOG programmatic regulations, rules, and policies.

Summary of Results

Based upon review of the supporting documentation provided, the sample of Training Provider Payments & Accruals for the period October through December 2021 appears to have occurred, was complete, accurate, properly authorized and classified, noting that the resulting liabilities were obligations of Equus.

Category	Elements	Exceptions Noted	Observations Noted	Total Reviewed
Eligibility	Regulatory requirements in the areas of program eligibility and			
	participation	-	-	112
Verification	Transaction Components	-	-	191
Authorization	Charges approved	-	-	56
Completeness	Invoice Paid timely	-	-	140
and Accuracy	Invoice Description matches	-	-	
	Payment file	-	-	
	Dept Fund Code	-	-	
	Contractor listed in ETPL	-	-	
	Accruals Properly recorded	-	-	224
FMGC Components	Necessary and Reasonable	-	-	
	Adequately documented	-	-	
	Allocation amounts correct	-	-	140
	Allowable Expense	-	-	
	Properly Recorded in WORCS	-	-	
Total				863

Below is the summary of elements tested for the fiscal review:

For the fiscal elements tested, Equus cleared the observations pertaining to the elements before the report issuance.

Continuous Improvement/Quality Assurance Testing Results:

All twenty-eight files selected by Fiscal were reviewed for the Workforce Programs. Errors that were correctible have been acted on by Equus prior to the release of this report. Five errors were found related to data entry errors or missing file documents. All errors were corrected prior to the release of the report.

Conclusion

Of the items reviewed and our subsequent discussions with management, no findings were identified that would rise to the level of a reportable condition, significant deficiency, or material weakness in fiscal internal controls. This Review is closed upon issuance of this report. NCTCOG appreciates the cooperation and assistance received by Equus employees during the execution of the contract.

Appendix A

Acronyms

2 CFR 200 Uniform Administrative Requirements, Cost Principles,				
	And Audit Requirements for Federal Grants			
Equus	Equus Workforce Solutions			
ETPL	Eligible Training Provider List			
FMGC	Federal Manual for Grants & Contracts			
ITA	Individual Training Account			
NCTCOG	North Central Texas Council of Governments			
TWC	Texas Workforce Commission			
TWIST	The Workforce Information System of Texas			
WORCS	Equus Workforce Solutions – Disbursements software			
WF	Workforce			

SharePoint URL

https://connect.nctcog.org/extranet/AA/Rescare >Training Payments > FY 2022