WORKFORCE SOLUTIONS
NORTH CENTRAL TEXAS
QUALIFIED CANDIDATES. BETTER JOBS. NO CHARGE.

NORTH CENTRAL TEXAS WORKFORCE DEVELOPMENT BOARD OF DIRECTORS MEETING

Recommendation for Priority of Services for Veterans, Qualified Spouses & Foster Youth - Revision

Background:

The Texas Workforce Commission (TWC) issued new guidance on January 22, 2021 to clarify information on applying priority of service for eligible veterans. The priority of service order for veterans and foster youth has not changed; however, the new language in WD Letter 01-21 has been incorporated to align with current guidance.

Information:

Workforce Solutions for North Central Texas (WSNCT) affords priority of services to veterans, qualified spouses, and foster youth. Priority of service applies to all workforce service programs funded in whole or in part by the US Department of labor Employment and Training Administration or state funds. Priority of service means the right of eligible individuals to take precedence over noneligible individuals in obtaining workforce services. Taking precedence can mean that:

- eligible individuals receive access to workforce services before noneligible individuals; or
- if workforce services are limited, eligible individuals receive access to workforce services instead of noneligible individuals.

Noneligible individuals currently receiving workforce services will not be displaced to provide priority of service to an eligible individual.

Workforce Centers must allow eligible individuals to self-identify as veterans and foster youth at the point of entry via the Greeter system sign-in. Additionally, Workforce Center staff must ensure eligible individuals are:

- informed of entitlement to priority of service and the full array of employment, training, and placement services available under priority of service and
- any applicable eligibility requirements for those programs and services

Recommendation:
The Workforce Development Committee recommends that the North Central Texas Workforce Development Board approve the Priority of Service for Veterans, Qualified Spouses & Foster Youth Policy.

Approval Date: May 25, 2021

Attachment: Proposed Board Policy on Priority of Service for Veterans, Qualified Spouses & Foster Youth

Workforce Solutions for North Central Texas is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. For the hearing impaired, call TDD 1-800-735-2989 or VOICE 1-800-735-2988. For more information, visit www.dfwjobs.com.